



# Mariana Ozaki

Service and UX Designer

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I am a Service and UX Designer, currently living in Milan, fascinated with the potential of how design can influence our future, bringing people closer together and more connected. Using Service Design thinking methodologies I create meaningful and holistic experiences for users. I am passionate about listening to people's stories and helping them with more effective and sustainable services.

## Languages

Portuguese (native)  
English (fluent)  
Italian (advanced)

## Expertise

Service design  
User-centered design  
Strategic design  
Interaction design  
User interface

## Skills

Adobe CC  
Sketch  
Axure RP Pro  
Keynote  
Office

## WORK EXPERIENCE

### UX/UI designer, *Art Stories*

Milan, Italy | May 2017 - May 2018

### Interaction designer, *ELSE Corp*

Milan, Italy | March 2016 - August 2016

### UX/UI designer, *Tanlup*

São Paulo, Brazil | October 2014 - August 2015

### UI designer, *F5 Web Design e Tecnologia Atualizada*

São Paulo, Brazil | November 2012 - April 2014

### UI designer and front-end developer, *Go Mind*

São Paulo, Brazil | April 2011 - November 2012

### User Interface design intern, *MStech*

Bauru, Brazil | September 2010 - March 2011

## EDUCATION

### M.Sc in Product Service System Design Politecnico di Milano

*Honors: Merit Based Scholarship*

Milan, Italy | March 2015 - April 2017

### B.A. in Graphic Design

São Paulo State University

Bauru, Brazil | mar 2007 - jul 2011

### Technical Education in Graphic Arts National Service for Industrial Training

Bauru, Brazil | july 2007 - jul 2009

## CONFERENCE SPEAKING

### Interaction South America 2017

Florianópolis, Brazil | November 2017

### RubyConf 2017 | OpenRuby

São Paulo, Brazil | November 2017

### MeetUp IxDA

São José dos Campos, Brazil | November 2017

## RELEVANT COURSEWORK

### HTML, CSS and JavaScript Development Course, Caelum

São Paulo, Brazil

Approximately 20 hours of course

### Human Centered Design Course, Acumen + IDEO

Design thinking on user-focused

### Human-Computer Interaction, Coursera

User experience-focused course

